

REFUND CONDITIONS FOR INTERNATIONAL STUDENT FEES



All tuition fees are to be paid prior to commencement of a course at Henderson High School. Payment of fees is confirmation and acceptance of a contract at Henderson High School.

Henderson High School will only refund fees in the following circumstances:

- Refunded (less registration fees) if the application is withdrawn before the starting date on the Offer of Place.
- Refunded (less any costs incurred) if the student is unable to obtain a study visa.
- Refunded (pro-rata, less costs incurred) if the student has to return home on medical grounds or due to the death or serious medical condition of a family member (evidence required).
- Refunded (pro-rata) if the school is unable to continue to deliver the programme and transfer to another suitable school is not possible.
- Refunded (pro-rata) if the school is no longer a signatory to the Code of Practice or ceases to be an education provider.

No refunds will be made if:

- The student wishes to change school after commencement.
- The student's visa/immigration status changes after commencement.
- The student chooses to leave before completing the course.
- The student is asked to leave because of misbehaviour, poor attendance, failure to comply with the school or homestay contract, school or homestay rules and New Zealand law.

Any application for refund of tuition fees may be considered and should be made in writing to the Board of Trustees with an explanation of the circumstances. Refunds will be granted in accordance with the relevant legislation, including; The Education Act 1989, The Fair Trading Act 1986, The Consumer Guarantees Act 1993 and the Human Rights Act 1993.

Registration Fee

Not refundable.

Homestay Fees

Refunded on departure if overpayment has occurred, after a minimum of two weeks notice given, less deduction of any unpaid costs.

